



業務推動要項 Business Development Items

在主管機關的督導下，本公司依循年度業務計畫，推動各項業務，同時，在面臨國際政經情勢變動，本公司身為證券市場營運核心，兼負市場永續發展之責，以「創新・永續・韌性」為主題，推出業務新亮點，包括推動及活絡創新板、建構 ESG 生態系、強化複委託服務管理、資安防護與韌性升級及大數據專案等，以引領證券市場穩健前行，列舉 2022 年重大業務執行情形如下：

Under the leadership of the regulatory authority, the Financial Supervisory Commission (FSC), the TWSE pushed forward with various work items in compliance with our annual business plan. As the operational core of the securities market and tasked with its sustainable development, the TWSE put forth the themes of “innovation, sustainability, and resilience” to highlight the direction of its future development, which includes promoting and activating the Taiwan Innovation Board (TIB), constructing Taiwan’s ESG ecosystem, strengthening sub-brokerage services and management, promoting the upgrade of information security, and setup of a big data platform, so as to facilitate the healthy development of Taiwan’s securities market. A number of major businesses were undertaken in 2022 as illustrated below:



打造臺灣創新板 TIB 品牌標誌

The TWSE establishes the Taiwan Innovation Board (TIB) brand.



本公司參展「2022 Meet Taipei 創新創業嘉年華」

The TWSE participates “2022 Meet Taipei Startup Festival.”

» 壹、推動及活絡創新板

成立跨部門專案小組，整合資源發揮綜效，精進創新板規章，增進法規彈性，積極推動招商，建立市場定位，打造臺灣創新板 TIB 品牌標誌：

- 一、多元管道推動招商，加強對集團旗下及非集團新創企業之推動，並透過行政機關、創投機構、新創育成機構及各項活動擴大交流，以行動支持創新育成。對中介機構辦理 16 場個別訪談交流會議及 2 場大型推動座談會。
- 二、2022 年拜訪國內外共 77 家新創公司（含 14 家上市集團），在積極推廣下，申請上市家數達 8 家，顯著成長，且產業呈現多元分散，包括數位科技、綠能、半導體及生技醫療等。
- 三、擴大市場參與人數，針對創新板法人資格條件及自然人財力證明標準進行鬆綁，自 8 月 11 日實施，並舉辦推廣活動及獎勵競賽，帶動合格投資人自前一年底的 6.6 萬戶突破 11 萬戶，增加逾 6 成。
- 四、提升創新板股票流動性，制定創新板造市者制度，鼓勵證券自營商擔任造市者，自 8 月 11 日實施。

» I. Promoting and Activating the TIB

The TWSE established a cross-departmental task force to integrate and maximize the use of resources, revised related legislations to increase flexibility and create friendlier legal conditions, and attracted participants through the creation of the TIB brand and market positioning.

1. The TWSE will continue attracting listings through multiple channels and actively support the development of startups, both affiliated and unaffiliated with business groups, via the assistance of administrative agencies, venture capital firms, and startup incubation institutions. The TWSE held 16 individual meetings with intermediary institutions and conducted 2 large-scale promotional forums.
2. In 2022, the TWSE visited 77 startups (including 14 listed business groups). The active promotional efforts have resulted in a considerable growth in listings. The 8 TIB listing applications for this year comprise diverse industries, including digital technology, green energy, semiconductors, and biotechnology and medicine.
3. To increase the number of market participants, some requirements were loosened on August 11, including those regarding qualifications for TIB investors who are juridical persons and financial statements from natural person investors. With the added effect



of promotional events, the number of qualified investors have been boosted to over 110,000, up more than 60% over 66,000 in the previous year.

4. On August 11, the TWSE put in place a market making system to encourage securities companies to serve as market makers to enhance the liquidity of the stocks on the TIB.

» 貳、建構 ESG 生態系

為因應國際永續發展趨勢，本公司身為證券市場一份子，希望結合各單位資源建構 ESG 生態系，讓 ESG 成為臺灣企業在國際競爭利基，相關措施如後：

- 一、整合 ESG 資訊平台：6 月 30 日於公開資訊觀測站（MOPS）完成建置 ESG 資料庫，作為生態系的發展基礎，俾利規劃整合性 ESG 資訊平台，設計符合使用者互動感受的介面，提供 ESG 績效重點、ESG 商品資訊及相關法規準則等內容。
- 二、研議建立獨立之 ESG 評鑑：參酌國際永續發展相關準則及國際主要 ESG 評鑑，篩選具鑑別度、可比性之指標，並持續蒐集產官學界相關意見，鼓勵企業 ESG 資訊揭露。
- 三、協助企業進行碳盤查及揭露：推動上市公司發布 2021 年度永續報告書共 487 家；為持續提升我國非財務資訊揭露品質，辦理相關研討會及教育訓練，協助公司進行碳盤查及揭露、瞭解報告書實務編製流程與重點，並提升企業撰寫報告之品質。
- 四、進行人才培育及強化投資人關係：為能厚植我國 ESG 人才庫，規劃積極投入人才培育及建置投資人關係連結，深化與機構投資人關係。
- 五、推動重要公司治理措施，與國內外產業界、非政府組織（NGO）合作，並與 ACGA、CDP、ICGN、GRI、OECD 等國際組織頻繁交流，提升我國公司治理水準與國際能見度。

II. Constructing Taiwan's ESG Ecosystem

In response to the global trend of sustainability, the TWSE, as a market player, intends to construct an ESG ecosystem by pooling together the resources of various units, thereby making ESG an advantageous quality of Taiwanese enterprises in the competitive global market. The relevant measures are as follows:

1. Integrate the ESG information platform: The TWSE completed the ESG database on the Market Observation Post System (MOPS) website on June 30, 2022, serving as the foundation for the development of the ESG ecosystem. The TWSE plans to upgrade the database into a comprehensive ESG platform, an interactive user interface which integrates major ESG performances, information on ESG products, and related laws and regulations.
2. Establish an independent ESG evaluation: The ESG evaluation will be established based on international sustainability criteria and practice, with indicators which are distinguishable and comparable. The TWSE will continue to gather feedback from all sectors and encourage companies to disclose ESG information.
3. Assist in carbon inventory and disclosure: Under the TWSE's guidance, 487 listed companies published their sustainability reports for the year 2021. To continue enhancing the quality of Taiwan's non-financial information disclosure, the TWSE hosted related seminars and training courses to assist companies in conducting carbon inventory and disclosure, as well as in understanding the practical aspects and key procedures in the report writing process so as to enhance the quality of reporting.
4. Augment talent cultivation and investor relations: To build up an ESG talent pool, the TWSE will actively engage in talent cultivation. In addition, the TWSE will promote the development of investor relationships and enhance connections with institutional investors.
5. To promote major corporate governance measures, the TWSE cooperates with industry leaders and NGOs at home and abroad, working closely with ACGA, CDP, ICGN, GRI, OECD, and other international organizations to maximize Taiwan's standards of corporate governance and global visibility.



本公司與證券櫃檯買賣中心共同舉辦「永續發展路徑圖主題宣導會」

The TWSE and TPEX jointly conduct briefing to promote the “Sustainable Development Guidemap.”

》參、強化複委託服務管理

因應複委託交易活動持續成長，並秉持促進證券商業務多元化、提升競爭力的立場，推動開放外幣融資業務，並同時提升投資人資產安全保障及證券商的風險控管，規劃建置服務管理平台。

》III. Strengthening Sub-brokerage Services and Management

With the continued growth of sub-brokerage services, the TWSE is developing a service management platform, allowing securities firms to extend foreign currency financing, and working to enhance the asset protection of investors and risk management. These measures aim to diversify securities firms' business and boost competitiveness.

肆、資安防護與韌性升級

一、強化資安意識與事件應變處理能量

- (一) 與證券期貨相關機構共同試行證券暨期貨市場電腦緊急應變支援小組 (SF-CERT)，全天候線上協助業者應變資安事件，包括協助與關懷、顧問諮詢、發布資安警訊等。另藉由建立 2 項指引 (資安事件應變處理、日誌留存) 及辦理 2 場應變訓練及 4 類資安演練，增進市場整體的資安意識及應變處理能力。
- (二) 經由分析資安事件、蒐集情資等機制，主動發現並跟催供應鏈 (電信業者、委外開發廠商及資訊廠商等) 造成之產業共通性議題，包括：DDoS 攻擊、電信業者斷線、憑證系統漏洞、系統架構老舊、遭放置惡意程式等，有效遏止後續資安事件發生。
- (三) 制定證券暨期貨市場各服務事業「網路安全防護」、「資通系統安全防護基準」、「供應鏈風險管理」、「新興科技資通安全」及「資訊作業韌性」等 5 份參考指引，提供證券商公會、期貨公會、投信投顧公會發展為資安自律規範，以強化證券期貨市場資安制度。

二、持續鼓勵第一級上市公司資安升級

- (一) 鼓勵加入台灣電腦網路危機處理暨協調中心 (TWCERT / CC)。
- (二) 推動第一級上市公司共 102 家設置資安長及資安人力。

三、推動證券商資安防護升級

- (一) 網路下單系統採雙因子驗證機制，避免遭受駭客冒名下單之撞庫資安事件。
- (二) 精進證券商資通安全管理，辦理資通安全總體檢作業。
- (三) 推動第三、四級提供網路下單服務之證券商提前完成建置網路資安防禦機制，並提供第四級證券商獎勵措施，以提升證券商資安防護能力。

IV. Information Security Upgrading

1. Enhance Cyber Security Awareness and Responsiveness to Security Incidents

- 1) The TWSE and peripheral units established the Security and Future Computer Emergency Response Team (SF-CERT), providing industry members with around-the-clock assistance in response to security incidents. SF-CERT services also include guidance and aid, consultation, plus issuance of information security alerts. Moreover, the TWSE established two guidelines regarding the handling of information security incidents and log retention. Two training sessions for incident response and four types of security drills were conducted to strengthen the market's overall cyber security awareness and responsiveness.



- 2) The TWSE has effectively prevented the occurrence of information-security incidents by actively identifying and tracking common supply chain issues (including telecom operators, developers, and IT firms) via analysis of information-security incidents and collection of intelligence. Some of the common issues involve DDoS attacks, interruption of telecom services, verification of system errors, aging servers, and malware infection.
 - 3) The TWSE established 5 guidelines for securities firms and futures commission merchants, namely regarding: internet security defense, defense standards for information system security, supply chain management, cyber security for emerging technologies, and information operational resilience. These serve as reference for the Taiwan Securities Association, Chinese National Futures Association, and SITCA (Securities Investment Trust & Consulting Association of the R.O.C.) to establish self-disciplinary regulations to bolster the cyber security framework of the entire securities and futures market.
2. Spur First-Level Listed Companies to Upgrade Information Security
 - 1) The TWSE encourages listed companies to join TWCERT/CC.
 - 2) The TWSE urges the 102 first-level listed companies to appoint a Chief Information Officer (CIO) and dedicated information security staff.
 3. Urge Securities Firms to Upgrade Information Security
 - 1) Securities firms should adopt a two-factor authentication mechanism for online trading to prevent against credential stuffing attacks using stolen usernames and passwords.
 - 2) To better the information security management of securities firms, the TWSE carried out information security checks to identify securities firms' implementation status.
 - 3) The TWSE has encouraged third-level and fourth-level securities firms with online order placement services to install cyber security protection mechanisms in advance, and provides incentives for fourth-level securities firms to enhance their cyber security protection capabilities.

» 伍、建置大數據平台

- 一、擴大運用人工智慧及大數據等新興科技於上市監理及市場監視業務，藉由科技之輔助以自動化作業取代人力，透過視覺化方式進行多維度分析，增進即時資訊掌握，已辦理多場教育訓練及工作坊，引導同仁學習操作視覺工具，發掘數據價值，俾提升上市監理及市場監視作業之效率及正確性。
- 二、規劃導入企業智慧視覺化分析工具，提升人員數據分析能力，提供分析服務，推動數據文化，加速制度、產品與服務規劃，提升市場競爭力。

» V. Setup of a Big Data Platform

1. The TWSE will expand the application of emerging technologies, such as AI and big data, in market surveillance and monitoring, to boost the efficiency and accuracy of such works. Multiple training seminars and workshops have been conducted to familiarize personnel with visualization tools to conduct multi-dimensional analysis, stay on top of real-time data, and unlock new value from big data.
2. The introduction of intelligent visualized analytical tools will enhance staffers' data analytical capabilities and offer more comprehensive analytical services. By promoting a data-driven culture, the TWSE can accelerate planning for innovative systems, products, and services, so as to augment market competitiveness.

» 陸、其他重點業務

一、擴大證券市場規模及新商品上市

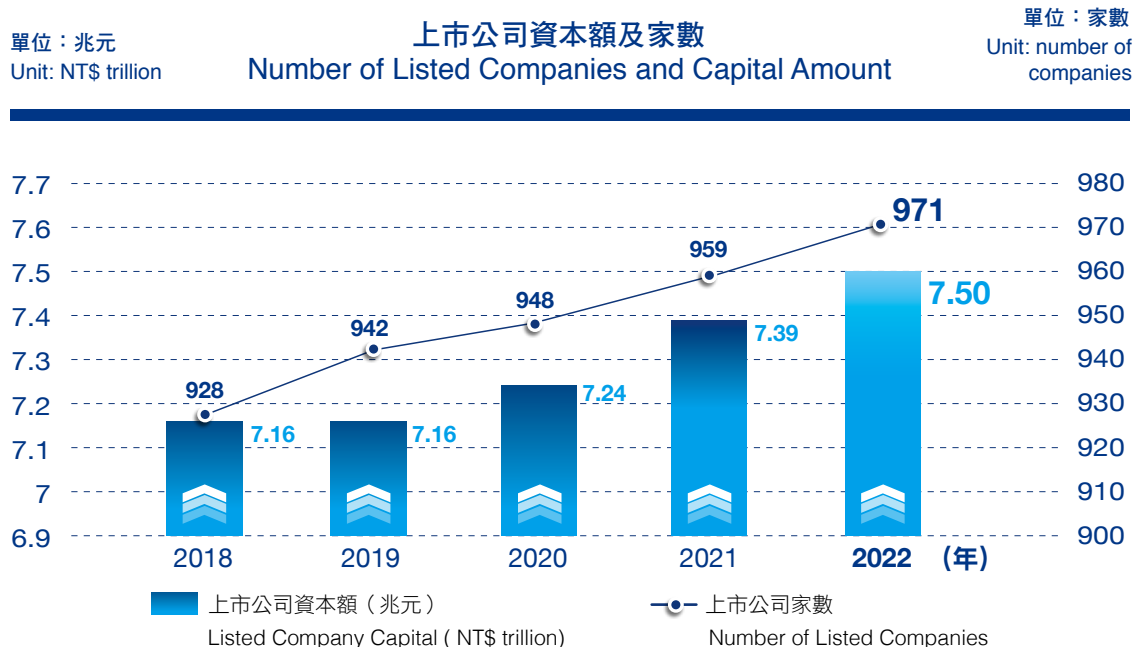
- (一) 2022 年國內發行公司申請股票上市者計有 23 家（含 7 家創新板），新增上市掛牌計有 21 家；外國發行公司申請股票上市者計有 3 家（含 1 家創新板），新增上市掛牌計有 3 家（含 1 家創新板）。
- (二) 2022 年計有 19 檔 ETF 上市，包括 11 檔海外股票 ETF，及 8 檔臺股 ETF，滿足投資人布局高股息、元宇宙、數位支付、全球品牌、半導體、太空衛星、REITs 等投資需求。
- (三) 2022 年計有 4 檔臺股 ETN 上市，提供投資人對 IC 設計、綠色能源及期權策略型 ETN 等熱門主題投資機會，掌握投資趨勢。
- (四) 公告並實施期權策略型 ETN 修正法規，並於 12 月 5 日推出首檔掩護性買權策略商品，促進我國 ETN 新商品發展。



» VI. Other Major Businesses

1. Expand the Scope of the Securities Market and New Product Offerings

- 1) In 2022, there were 23 domestic companies that applied for stock listing, including seven TIB listings, with 21 newly listed companies. Three foreign companies applied for stock listing, including one TIB listing, with three newly listed companies.
- 2) A total of 19 ETFs were listed in 2022, including 11 overseas securities ETFs and eight domestic securities ETFs, fulfilling investment needs in areas such as high dividends, exposure to the metaverse, digital payment, global brands, semiconductors, aerospace and satellite, and REITs.
- 3) The year 2022 saw a total of four domestic ETNs listed for trading, allowing investors to stay on top of the latest investment trends in IC design, green energy, and index option strategies.
- 4) To promote the development of new domestic ETN products, the TWSE launched amended regulations regarding index option strategy ETN products, and offered the first such product on December 5.



二、強化上市公司服務與監理

- (一) 因應俄烏戰爭，疫情封城停工，進行問卷調查，與中介機構聯繫，瞭解對個別公司及產業影響，針對重大事件督促上市公司即時發布重大訊息並適時澄清。
- (二) 為增進上市公司對重大訊息、資訊申報及法規之瞭解，辦理 8 場次上市公司業務宣導會；另分別辦理國內上市公司、外國上市公司重大訊息之查證與公開計 32,867 件、4,522 件，重大訊息抽查計 199 家次、68 家次，重大訊息說明記者會計 129 家次、10 家次，及訊息面暫停交易案件計 5 家次、3 家次。
- (三) 推動上市公司採用 IFRS 及辦理 Inline XBRL 申報財務業務資訊，分別舉辦 4 場 IFRS 宣導會及 4 場 Inline XBRL 宣導會，協助公開發行公司瞭解相關申報規定與作業。

2. Strengthen Services and Monitoring of Listed Companies

- 1) In light of the Russian invasion of Ukraine and work stoppages due to lockdowns, the TWSE conducted questionnaires and maintained close contact with intermediaries to gain a better understanding of the impacts on individual companies and industries. In cases of major events, listed companies were advised to disclose material information in a timely manner.
- 2) The TWSE held eight sessions of the “Listed Companies Seminar” to enhance listed companies’ understanding of material information, information disclosure, and relevant laws and regulations. Furthermore, for domestic listed and foreign listed companies, respectively, a total of 32,867 and 4,522 cases of verification and disclosure of material information were conducted; 199 and 68 random checks were implemented; 129 and 10 press conferences were held on material information disclosure; and 5 and 3 trading halts were instituted.
- 3) The TWSE promoted the use of IFRS and Inline XBRL by listed companies to report financial business information, holding four promotional meetings for each to assist public companies to understand relevant reporting requirements and operations.



三、精進市場交易制度

- (一) 開放投資人得以客戶應收在途交割款之債權為擔保，設定權利質權予證券商以向證券商申請不限用途款項借貸融通資金，自 5 月 9 日實施。
- (二) 開放證券自營商參與轉換公司債競價拍賣，提高機構法人參與度，自 6 月 27 日實施。
- (三) 精進交割結算基金制度，明確規範未違約證券商交割結算基金分擔金額上限與計算方式、調整動用順序與補足規定、增訂未違約證券商申請退場要件等，自 7 月 4 日實施。
- (四) 盤中零股交易撮合間隔時間縮短至 1 分鐘，以提升成交機會，自 12 月 19 日實施。

3. Enhance Trading System

- 1) Starting May 9, the TWSE allows investors to create a pledge using in-transit receivables as collateral, and apply for financing through non-restricted purpose loans with securities firms.
- 2) As of June 27, the TWSE permits securities dealers to participate in competitive auctions of convertible corporate bonds to boost market participation by institutional investors.
- 3) The TWSE amended provisions to the Clearing and Settlement Fund system on July 4 to expressly set out the order of utilization and calculation method of the capped amounts borne on a shared basis by non-defaulting securities firms out of their contributions to the Fund. The amendments also specified matters relating to the replenishment of resources expended from the Clearing and Settlement Fund, as well as the requirements for non-defaulting securities firms that wish to apply to exit the market.
- 4) From December 19, 2022, the TWSE shortened the matching interval for intraday odd lot trades to one minute, in order to increase transactions.

四、優化證券商管理

- (一) 推動「證券期貨業永續發展轉型執行策略」，規劃 ESG 申報機制並請證券商按季申報 ESG 執行進度，督促證券商落實執行 ESG。
- (二) 為提供證券商因應疫情發展，彈性應變機制，修正「證券商因應嚴重特殊傳染性肺炎（COVID-19）事件申請居家辦公指引」、「建立證券商資通安全檢查機制」、「證券商內部控制制度標準規範」等規範。
- (三) 6 月 30 日公告修正證券商公司治理實務守則，以落實性別平等之國家永續發展目標，鼓勵證券商增加女性董事比率。
- (四) 9 月 5 日開放證券商交割專戶客戶分戶帳資金運用於投資國庫券及政府債券，活化交割專戶客戶分戶帳之款項運用，提高收益。
- (五) 10 月 11 日開放證券商得受理法人採通信或電子化方式辦理開戶，提供投資人更完善金融服務。

4. Optimize Management of Securities Firms

- 1) The TWSE encourages securities and futures firms to implement sustainability transformation and implement ESG strategy, and plans to launch an ESG reporting mechanisms for securities firms to report on their quarterly progress in implementing ESG measures.
- 2) To allow securities firms to flexibly respond to the developments of the epidemic situation, the TWSE amended the provisions of relevant regulations, including the “Guidelines for the Work-From-Home Application by Securities Firms in Response to COVID-19”; “Establishing Information Security Inspection Mechanisms for Securities Firms”; and “Criteria Governing Internal Control Systems of Securities Firms.”
- 3) On June 30, the TWSE announced the amended “Corporate Governance Best-Practice Principles for Securities Firms.” The amendments encourage securities firms to increase the presence of female members on the board, implement gender equality, and help achieve Sustainable Development Goals (SDGs).
- 4) Starting on September 5, to activate the use of funds in customers’ ledgers in securities firms’ settlement accounts and generate income, securities firms may invest in treasury bonds and government bonds through their customers’ settlement accounts.
- 5) On October 11, the TWSE relaxed regulations enabling securities firms to allow juristic persons to open accounts through telecommunication or online channels, thereby providing more comprehensive investor services.



本公司舉辦證券業永續發展轉型執行策略宣導座談會

The TSWE hosts the “Securities Industry Transition Strategies of Sustainable Development Promotion Symposium.”

五、增進市場交易監理

- (一) 9月26日實施延長撮合間隔時間之有價證券交易資訊揭露新制，遇價格劇烈波動時，採暫緩開收盤、盤中價格穩定等相關配套措施。
- (二) 市場監視作業：2022年公布注意交易資訊之有價證券計478檔2,773次，採取處置措施者計72檔114次。另於交易時間即時對新聞報導及網路訊息進行監看，發現影響上市公司股票價格之重大訊息並請其公告澄清者計16次，執行跨市場監視資訊通報計12次。
- (三) 電視投資理財節目之側錄、監看情形：2022年側錄檢視1,320個電視投資理財節目。節目分析人員言論明顯涉有違規情事已陳報主管機關者，計有30件、28人次。
- (四) 辦理5場次之「防範內線交易宣導說明會」及4場次之「內部人股權交易法律遵循宣導說明會」，協助與會人員充分知悉規範。

5. Improve Monitoring of Trading

- 1) From September 26, the TWSE provides trading information for disposition securities and securities listed under the altered-trading-method category where periodic call auction is adopted. In cases of extreme price fluctuation, the TWSE will implement a volatility interruption system to delay the current matching by two minutes during opening and closing session, same as intraday trading session.
- 2) Market surveillance: In 2022, there were 2,773 announcements or notices of attention to trading information regarding 478 securities, and 72 disposition measure types taken 114 times. Furthermore, monitoring of news reports and internet messages during real-time trading found 16 cases where material information affected listed companies' share prices and requests were issued to the listed companies for clarification. There were 12 information reports conducted on cross-market surveillance.
- 3) Recording and monitoring investment and wealth management television programs: In 2022, 1,320 such programs were recorded and reviewed. Twenty-eight program analysts were reported to the competent authority 30 times for making comments that clearly violated regulations.
- 4) To ensure sufficient knowledge of relevant regulations, in 2022, the TWSE held five sessions of the "Prevent Insider Trading Seminar" and four sessions to promote compliance with insider trading regulations.

六、電腦應用與資訊服務

(一) 系統升級

1. 強化電腦機房維運安全：持續強化新型態威脅防護，規劃建置磁帶屏蔽防護儲存室，並執行相關作業。
2. 提升電腦主機系統效能及安全，持續汰舊換新不斷電系統及非交易網路外部防火牆設備與擴充電腦設備。
3. 擴充 FIX 交易委託連線容量，滿足證券商申請需求，維持整體市場使用安全容量；FIX 委託方式新增特殊交易連線（含標借、拍賣、一般標購及證金標購），以持續推廣 FIX 國際標準通訊協定，有效提升證券商委託線路備援能力。



(二) 優化服務

1. 優化資訊公開揭露網站，建置新版雙語查詢入口網站「ezSearch 公告快易查」，自 4 月 28 日上線，提升資訊揭露品質。
2. 優化 WebPro 拍攝及轉播作業品質，引進專業電視台協助，以提升公司整體形象，並吸引群眾觀看興趣，達到活動傳導目的。
3. 配合盤中零股交易制度變革，規劃仿整股交易制度產製相應之盤中零股交易歷史資料，滿足外界研究盤中零股交易所需，並藉由研究帶動投資人深入了解盤中零股交易制度，進而實際投入股市，活絡市場。

6. Computer Applications and Information Services

1) System Upgrade

- A. Enhance operational security of data centers: Continue to fortify against new threats by establishing Electromagnetic Interference (EMI) shielding for data storage and other related measures.
- B. The TWSE will continue to upgrade equipment for uninterrupted power supply, non-trading network firewall, and expansion facilities.
- C. The TWSE expanded the order capacity of the FIX protocol to meet the needs of securities brokers and maintain the operational safety of market trading. Additions to the protocol include Auction, Reverse Auction, Reverse Auction by Securities Finance Enterprises, and Lending Auction. The TWSE shall stay up to date on the FIX protocol to enhance the performance of Taiwan's brokers.

2) Service Optimization

- A. To optimize web design and upgrade the quality of information disclosure, the TWSE launched the bilingual inquiry website – “ezSearch,” on April 28.
- B. With the assistance of professional studios, the operations and quality of WebPro videos were optimized to upgrade the TWSE's overall image and educate the public through engaging content.
- C. In connection with the intraday odd lot trading reform, the TWSE offers retroactive historical data related to intraday odd lot trading data for the entire market. By using data dating from before the launch of the system, analysts can further understand the intraday odd lot trading system to offer vital insights and inject momentum into the securities market.

七、國際事務、推廣宣導及公益

（一）國際事務與合作

1. 參與世界交易所聯合會（WFE）、亞洲暨大洋洲交易所聯合會（AOSEF）、國際證券管理機構組織（IOSCO）等國際證券組織會議及事務，藉出席 2022 年 WFE 年會及 IOSCO 年會期間，與 20 餘家各國證券市場機構交流，並於 WFE 線上工作委員會、AOSEF 線上研討會中分享我國散戶市場發展及投資人教育數位化經驗及推動成果。另參與 WFE 網路安全、金融科技、統計、永續及新成立之科技工作小組，提升國際能見度及影響力。
2. 鞏固交易所網絡連結，與韓國交易所、日本交易所、新加坡交易所多次舉辦首長會談、業務交流會議及互訪活動，深入探討市場實務，並持續與各亞洲鄰近交易所探討合作方案。
3. 強化與中介機構交流，借重中介機構會議平台，增進國際中介機構對臺股市場創新板、交易制度及 ESG 等最新發展之理解，宣傳臺股最新發展。
4. 拓展海內外引資活動，線上實體並行協助上市櫃公司與國際投資者溝通，辦理 8 場實體及線上引資，邀請約 1,500 位機構法人與 221 家次公司，進行近 3,000 場會談。



本公司響應 2022 年全球交易所「性別平權敲鐘」活動

The TWSE takes part in the 2022 “Ring the Bell for Gender Equality” among stock exchanges worldwide.



7. International Affairs, Promotion & Marketing, and Public Interest

1) International Business and Cooperation

- A. The TWSE participated in the meetings and affairs of international securities-related organizations, such as the World Federation of Exchanges (WFE), Asian and Oceanian Stock Exchanges Federation (AOSEF), the International Organization of Securities Commissions (IOSCO), and other global bodies. At the 2022 annual meetings of the WFE and IOSCO, the TWSE met with representatives from over 20 international exchanges. In addition, the TWSE shared its experience in developing the retail investor market and achievements in promoting online investor education at the online working group meeting for the WFE and online seminar hosted by AOSEF. The TWSE took part in WFE working groups for cyber security, Fintech, statistics, and sustainability, as well as the newly established technology working group, raising Taiwan's international visibility and influence.
- B. The TWSE strengthened exchange network relationships, by conducting numerous leadership summits, conferences, and visits with the KRX, JPX, and SGX to discuss market operations and continued to engage the exchanges of neighboring Asian countries to discuss further cooperation.
- C. To promote the latest TIB information and developments and the TWSE in areas such as trading system reforms, ESG progress, and stock performance to a broader international audience, the TWSE works to reinforce ties with intermediaries and amplify core messages through conferences and gatherings of intermediary institutions.
- D. To attract domestic and foreign investments, the TWSE held manifold online and in-person events to facilitate communication between listed companies and international investors. A total of eight in-person and online capital introduction events were held this year. The TWSE also held nearly 3,000 meetings with roughly 1,500 institutional investors and 221 companies.

（二）推廣宣導與公益

1. 辦理證券投資教育宣導

- （1）校園推廣教育：包括全國教師證券知識研習營、校園證券投資智慧王、學校及機關團體參訪服務，並前進校園辦理大專院校金融教育校園實體講座。
- （2）投資人推廣教育：包括辦理社區大學理財講座、設置「投資風險宣導網路專區」、舉辦「防範金融投資詐騙宣示儀式」、宣導畫冊電子書於 21 個縣市公共圖書館上架、製作證券金融宣導 DVD 短片、紅包袋暨吉祥賀卡應景文宣品等。
- （3）網路數位族群推廣教育：包括網路闖關有獎徵答活動、投資人知識網、臉書（FB）粉絲專頁、「瘋存股想入市 宅在家學習網」數位學習平台、年輕人投資風險宣導網路專區、認識臺灣創新板（TIB）有獎徵答活動及設置「證券投資反詐騙專區」等。
- （4）投資人服務：包括投資人服務專線、投資人查詢開戶及交易資料服務。
- （5）辦理 ETF 競賽、ETN 獎勵措施、投資人 ETN 獎勵活動。



宅在家學習網

TWSE Learning at Home Network.



本公司暨證券期貨周邊機構齊心宣示反制金融投資詐騙

The TWSE joins hands with other securities and futures market operators in anti-fraud campaign.



2) Promotion, Education, and Public Interest

A. Promote securities investment education

- a. Promote education on campus: Activities included securities knowledge workshops for teachers nationwide, the TWSE securities investment competition on campus, and visits to schools and organizations. The TWSE also held a series of in-person Financial Education Campus Seminars.
- b. Promote education for investors: Included 50 sessions of wealth management lectures in community colleges; the launch of promotional illustrated ebooks at public libraries in 21 counties and cities; and the publication of promotional literature such as DVDs on securities and finance, red envelopes, and Lunar New Year holiday cards.
- c. Promote education for internet users: Included online quizzes with awards and prizes, the Investor Knowledge Network website, FB fan page, digital learning platform “Diving into the Stock Market – Learning at Home,” online promotional material for young investors regarding wealth and risk management, prizes for completing online quizzes and missions regarding the TIB, and the launch of the “Securities Investment Anti-fraud Zone” website.
- d. Investor services: Included a service hotline for investors, inquiry for opening an account, and trading information services.
- e. Conducted ETF competitions, ETN incentives and rewards, and investor ETN activities with prizes.

2. 媒體傳播

- (1) 每月董事會後召開例行記者會。
- (2) 針對公司治理評鑑結果、證券市場新未來及強化上市公司監理機制等證券市場重要議題，召開 3 場次記者說明會。
- (3) 對外發布證券市場重要資訊新聞稿逾 800 則。
- (4) 與國內主要財經媒體共同合作，舉辦 7 場次投資座談會及投資講座。

3. 辦理社會公益活動

- (1) 捐贈社福機構照顧弱勢族群：透過評估「衛福部公益勸募管理系統」所列許可勸募活動，捐贈 259 家社福機構，及配合「聯合勸募協會」之規劃，捐贈 60 家社福機構，扶助經濟弱勢之老人、兒少家庭、身心障礙及疾病治療等族群，合計 7,885 萬元。
- (2) 關懷校園經濟弱勢學子：透過「教育部學校教育儲蓄戶」，關懷經濟弱勢學生，惠及全臺 20 縣市，322 所學校及 11,279 名學生，合計 5,588 萬元。
- (3) 配合證券期貨周邊單位及金融總會公益捐贈活動：捐助「金融服務業教育公益基金」、「國際金融研究學院計畫」、「大專生金融就業公益專班」及「金融有愛—食（實）物銀行」、「臺灣少年足球聯誼賽」等公益活動，合計 3,309 萬元。
- (4) 配合政策及其他社會公益等捐贈：捐助全國 22 縣市政府社會局（處）「社會救助金專戶」、「烏克蘭國際援助專案」、中華文化總會除夕夜活動及總統府建築光雕展演、「聽見南臺灣」公益音樂會等公益捐贈，合計 2,567 萬元。





B. Media and press

- a. Held press conferences following monthly board meetings.
- b. The TWSE held three press conferences for significant issues regarding the securities market, including corporate governance evaluation results, new market developments, and strengthening the monitoring mechanisms for listed companies.
- c. More than 800 press releases were issued on important securities market news.
- d. The TWSE cooperated with major domestic finance media to hold seven investment forums and investment seminars.

C. Social welfare and charity events

- a. Donations to social welfare organizations for underprivileged groups: The TWSE donated a total of NTD78.85 million towards 259 officially registered charitable organizations via the “MOHW Charity Donations Destined for Social Welfare Funds Administration System” and 60 social welfare organizations in cooperation with United Way of Taiwan, assisting the economically vulnerable elderly, families in need, the disabled, and those in disease treatment.
- b. Assistance for underprivileged students: The TWSE donated a total of NTD55.88 million to the “School Education Special Savings Account” on the Ministry of Education’s philanthropy fundraising platform to assist 11,279 economically disadvantaged students from 322 schools in 20 counties and cities across Taiwan.
- c. Charitable activities with peripheral agencies and the Taiwan Financial Services Roundtable: The TWSE donated and funded such activities as the Financial Services Education Fund, the International Finance Institute (IFI), special public welfare classes in finance for college students, “Financial love - (real) food bank,” and the Taiwan Youth Soccer Cup to a total of NTD33.09 million.
- d. Donations in line with policies or for other social causes: The TWSE donated to several social welfare causes, including to the social assistance funds of 22 county/city governments nationwide; international relief funds for Ukraine; the Chinese New Year’s Eve events by the General Association of Chinese Culture; the Presidential Office Building Light Show; and the charity concert “Hear the South of Taiwan” to a total of NTD25.67 million.