Giving Back to Society

To build a benevolent society, the fruits of the financial market development must be shared with for the social good. To this end, the FSC proposed the plan of Giving Back to Society to encourage financial institutions to share their operational achievements with society, establishing a positive feedback mechanism in which public trust and support along with financial development strengthen one another. To reinforce this plan, the TWSE is giving back to employees, customers, and the community. For employees, we are committed to creating a people-oriented and happy workplace that strengthens talent development along with employee care; for customers, building a safe and transparent capital market that rewards the trust of investors and issuers; and for the community, combining financial expertise to promote financial education and sustainable development, thereby fostering social inclusion and resource equality, making the capital market a vital force for social progress.

Category	Strategy	Achievement	Corresponding Chapter
Employees	Create a people-oriented and happy workplace	• In response to the spirit of international human rights, build a fair and inclusive workplace with zero tolerance for discrimination, bullying, and harassment. • Strengthen education and training, plus implement a transparent performance review system, to provide tangible feedback and support for employees' career development. • Provide competitive employee benefits and flexible childcare support to facilitate work-life balance. • Conduct regular family day events, bringing the happy and friendly corporate culture from the workplace to the family.	6.3 Employee training and development 6.4 Friendly workplace
Customers	Build a secure and transparent capital market	• Refine intraday odd lot trading and the tib system to lower investment thresholds and enable more investors to participate. • Promote investment and anti-fraud awareness through online platforms and in-person activities to safeguard investor rights in a sound and transparent capital market. • Promote sustainable governance and finance through enhanced IR ENGAGE services and bilateral communication between listed companies and institutional investors. • Work with securities firms to fight fraud and maintain market information security.	Strategic Goals and Implementation Stakeholder Engagement 2.1 Support listing of innovative companies 2.2 Optimize market 2.4 Promote financial literacy
Community	Foster social inclusion and resource equality	• Through long-standing donations and volunteer services, assist disadvantaged families, the elderly, children, and people with disabilities, fulfilling our corporate social responsibility and practicing social care. • Strengthen young people's investment risk awareness through campus lectures and ETF expos; regularly sponsor public welfare funds and establish public welfare classes to support financially disadvantaged students in learning financial knowledge. • Sponsor grassroots and professional sports, as well as arts and cultural activities, to enhance public participation and support. • Provide substantial economic assistance through programs such as food banks, education savings accounts, and medical subsidies, and establish an immediate relief mechanism for major disasters.	6.6 Social contribution